

KPIT Database Administration Services

Your industry, our focus!



KPIT-Database Administration Services

Offering your business a wide range of Infrastructure Management Services (IMS) capabilities, the KPIT advantage is a round-the-clock, global support model, powered by a large pool of high-caliber expert. These specialists bring you advanced Database Administration (DBA) offerings, from database architecting, performance tuning to troubleshooting, migration, monitoring and configuration.

Methodology

Following a four track process flow, KPIT will gather information, provide this data to the specialists, execute the project, and track the results.

This assessment included recommendations for operational improvement.

Initiation: Following an on-site review, we identify options, activities, schedules, procedures, and deliverables.

Transition: The defined and confirmed scope is provided to the assigned specialists.

Execution: With day-to-day support, all activities are tracked, recorded, and documented.

Assessment: KPIT conducts value-added service audits, which are non-billable, and provided process improvement data.

Offerings

KPIT's DBA Offerings secure proactive infrastructure monitoring, increased database up-time, improved end-user satisfaction and reduced project costs. Our support service deliverables included:

- A support service execution report
- A published schedule
- An optional activity handover form
- Weekly status reports
- A customer satisfaction index

The KPIT Solution

KPIT's certified team member - with a combined DBA experience exceeding 25+ years - are a dedicated support, available 24x7. They will design, architect, and implement your DBA solution, working closely with you to meet your business needs. These specialists have an extensive, hands-on understanding of clustered/non-clustered and high availability as well as policy definition and management. Our Services include:

Operational Solutions

- Database commission and decommission
- File Management
- Database patching/ bug fixing
- Object de-fragmentation
- Monitoring and quick action on log errors
- Software Request (SR) and Request for change (RFC) implementation

Managed Projects

- Database version upgrade
- Database migration
- The automation of monitoring processes
- Backup interface, with third party
- The design and implementation of fail over setup
- The design and implementation of disaster recovery setup



"We congratulate KPIT for their achievement, and their commitment and investment in Oracle products and the Oracle PartnerNetwork programs."

- Lydia Smyers, Group Vice President,
Worldwide Alliances & Channels Programs and Communications, Oracle

KPIT Oracle Practice provides Oracle and process-based expertise to Manufacturing, Automotive and Energy industries.

More than 2,000 Oracle professionals deliver a powerful combination of industry experience and Oracle knowledge in the following areas:

- E-Business Suite
- JD Edwards
- Agile PLM
- CRM On Demand
- Value Chain Planning
- Value Chain Execution
 - Oracle Configurator
 - Warehouse Management
 - Oracle Transportation Management
- Business Intelligence and Hyperion
- Fusion Middleware
- Global Services and Support

KPIT

holds

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